

# FUELING CHANGE

Pioneering a  
Sustainable  
Energy Future

**2022 CORPORATE  
SUSTAINABILITY REPORT**



***summit***

UTILITIES

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# Our Report

At Summit Utilities, Inc. (Summit), we lean on our agility and celebrate quick thinking and innovative ideas that align with our commitment to Environmental, Social, and Governance (ESG) principles. Our agile approach enables us to fuel change by swiftly adapting strategies for environmental sustainability, reducing our carbon footprint. Additionally, we prioritize community well-being, safety, and inclusivity through social initiatives and partnerships. Upholding the highest standards of integrity, we continuously improve our governance policies and transparency. Throughout this report, we exemplify how our agile spirit seamlessly integrates with ESG principles, steering Summit towards a sustainable energy future and lasting positive impact.

## GLOBAL REPORTING INITIATIVE STANDARDS

Summit is pleased to align this report in reference to the Global Reporting Initiative Standards (GRI Standards), the first global standards for sustainability reporting. This report is published annually and contains Standard GRI Disclosures throughout the report for calendar year 2022. The GRI Content Index can be found on page 53.

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## UNITED NATION'S SUSTAINABLE DEVELOPMENT GOALS

At Summit, we remain dedicated to supporting the United Nations' Sustainable Development Goals (UN's SDGs). We take pride in the progress we've made on our ESG goals and continuously set ambitious targets to drive us towards a more sustainable future. Through our core business, we actively contribute to the UN's 7th SDG, ensuring access to affordable, reliable, sustainable, and modern energy for all. By investing in renewable energy initiatives, reducing our carbon footprint, and fostering community engagement, we are committed to making a tangible impact and leaving a positive mark on the path to a greener and more inclusive world.



# Our Company

Summit Utilities, Inc. (Summit) owns natural gas transmission and distribution (T&D) subsidiaries that operate in Arkansas, Colorado, Maine, Missouri, Oklahoma, and Texas. Our headquarters are located in Centennial, Colorado.

Each of Summit's utility subsidiaries constructs and installs natural gas distribution systems with the goal of supporting economic development by providing clean-burning, safe and reliable natural gas to residential and commercial customers through exceptional customer service and commitment to community.

In 2021, Summit created Peaks Renewables (Peaks), an unregulated renewable development arm specializing in the development of low carbon, carbon-neutral, and carbon-negative fuels like renewable natural gas and green hydrogen. Peaks' goal is to help states, communities, utilities, homeowners, and industries reduce emissions while creating economic growth and providing access to clean, safe, reliable, and affordable energy solutions.

In 2022, Summit acquired natural gas utility assets in Arkansas and Texarkana, Texas, creating Summit Utilities Arkansas, and Oklahoma, creating Summit Utilities Oklahoma. We are excited to continue to grow and provide Americans with resilient, reliable, and sustainable long-term energy solutions.

Summit is owned by institutional investors advised by J.P. Morgan Asset Management.



## ARKANSAS OKLAHOMA GAS CORPORATION

Arkansas Oklahoma Gas Corporation (AOG) is based in Fort Smith, Arkansas and provides natural gas to 57,746 customers. AOG's corporate office is located in Sebastian County.

### ARKANSAS:

Customers: 45,466  
T&D Main Line: 1,726 miles  
Counties Served: Crawford, Franklin, Logan, Sebastian, Scott

### OKLAHOMA:

Customers: 12,280  
T&D Main Line: 759 miles  
Counties Served: Delaware, Haskell, Latimer, Leflore, Sequoyah



## COLORADO NATURAL GAS

Colorado Natural Gas (CNG) brings gas to residents and businesses in unserved and underserved communities. CNG's corporate office is located in Arapahoe County.

Customers: 24,792  
T&D Main Line: 1,336 miles  
Counties Served: Adams, Arapahoe, Cheyenne, Clear Creek, Gilpin, Jefferson, Kiowa, Park, Pueblo, Summit, Teller



## SUMMIT NATURAL GAS OF MAINE

Summit Natural Gas of Maine (SNGME) delivers safe and affordable natural gas to residences and businesses of all sizes and continues to expand across Maine. SNGME's corporate offices are located in Cumberland and Kennebec counties.

Customers: 5,575  
T&D Main Line: 315 miles  
Counties Served: Cumberland, Kennebec, Somerset





## SUMMIT NATURAL GAS OF MISSOURI

Summit Natural Gas of Missouri (SNGMO) specializes in bringing gas to rural areas where other service providers can't or won't go. SNGMO's corporate office is located in Taney County.

Customers: 19,733  
T&D Main Line: 1,455 miles  
Counties Served: Barry, Benton, Caldwell, Camden, Davies, Douglas, Greene, Harrison, Howell, Laclede, Lawrence, Miller, Morgan, Pettis, Stone, Taney, Texas, Webster, Wright



## SUMMIT UTILITIES ARKANSAS & SUMMIT UTILITIES OKLAHOMA

Summit Utilities Arkansas (SUA) and Summit Utilities Oklahoma (SUO) are new additions to the Summit Utilities, Inc. group of companies as of January 10, 2022. SUA is headquartered in Pulaski County, and SUO is headquartered in Comanche County. Both companies bring natural gas to communities throughout Arkansas, Oklahoma, and Texarkana, Texas.

### ARKANSAS:

Customers: 410,781  
T&D Main Line: 13,894  
Counties Served: Arkansas, Ashley, Bradley, Calhoun, Chicot, Clark, Clay, Cleburne, Cleveland, Columbia, Conway, Craighead, Crittenden, Cross, Dallas, Desha, Drew, Faulkner, Garland, Grant, Greene, Hempstead, Hot Spring, Howard, Independence, Jackson, Jefferson, Johnson, Lafayette, Lawrence, Lee, Lincoln, Little River, Logan, Lonoke, Miller, Monroe, Montgomery, Nevada, Ouachita, Perry, Phillips, Pike, Poinsett, Polk, Pope, Prairie, Pulaski, Randolph, Saline, Sevier, Sharp, St. Francis, Union, Van Buren, White, Woodruff, Yell

### TEXAS:

Customers: 14,647  
T&D Main Line: 411  
Counties Served: Bowie



### OKLAHOMA:

Customers: 99,921  
T&D Main Line: 2,792  
Counties Served: Atoka, Beckham, Blaine, Caddo, Coal, Comanche, Cotton, Custer, Garfield, Garvin, Grady, Grant, Greer, Hughes, Jackson, Kay, Latimer, Le Flore, Major, Marshall, Osage, Payne, Pittsburg, Pontotoc, Pottawatomie, Roger Mills, Seminole, Stephens, Washita



# Letter from Our **PRESIDENT AND CEO**

As we reflect on an extraordinary year, I am filled with pride and optimism. 2022 was an exceptional year for Summit Utilities, Inc. (Summit), marking unprecedented growth and a strong resolution to our resilience and agility. The significance of our team's dedication, and the essential role of natural gas in today's energy landscape, has never been more apparent.

The theme of this year's report, "agility," embodies a practice we at Summit have embraced. Our ability to adapt and innovate was paramount as we scaled our company, adding 425,000 new customers and over 800 new team members following the acquisition of utility assets in Arkansas, Oklahoma, and Texarkana, Texas.

But our growth extends beyond mere numbers. In 2022, Summit's ESG and sustainability initiatives soared as we:

- broke ground on Maine's first renewable natural gas dairy digester;
- earned the Southern Gas Association Health & Safety Award;
- were recognized as one of the Best Places to Work in Maine and Oklahoma;
- won the Industry Leader Accident Prevention Award;
- received a score of 98 out of 100 and five stars on the ESG benchmark tool, GRESB;
- integrated our new utility assets into our greenhouse gas emissions inventory; and
- set our ambitious goal of achieving net-zero scope 1 emissions by 2035.

As we celebrate these milestones, our vision for a sustainable energy future continues to evolve. Energy is pivotal in driving progress and preserving our environment for future generations. We're committed to innovation, responsible practices, and collaboration to create lasting impacts.

Our sustainability journey recognizes the balance between short-term actions and strategic, long-term planning. We're concentrating on optimizing operations, enhancing efficiency, and reducing emissions while fostering a sustainability culture beyond our immediate influence.

We center our vision on responsible natural gas use and championing efficiency, safety, and collaboration by focusing on:

**DECARBONIZATION:** Actively investing in technologies such as Picarro to reduce emissions.

**PROMOTING RENEWABLE GAS:** Supporting growth in renewable natural gas production and utilization.

**HYDROGEN RESEARCH:** Pioneering advancements in hydrogen technologies to explore its potential as a clean and sustainable energy source.

**ENERGY EFFICIENCY AND DEMAND MANAGEMENT:** Implementing innovative practices to optimize energy usage and reduce customer cost.

**EMPOWERING CUSTOMERS WITH KNOWLEDGE:** Educating customers to make informed, sustainable choices.

**RESILIENCE AND SAFETY:** Modernizing infrastructure to minimize leaks and enhance reliability.

**ENGAGING STAKEHOLDERS IN COLLABORATION:** Collaborating with partners to drive transformative change.

We stand at an exciting junction, tasked with balancing immediate needs with future benefits. This intersection demands a visionary approach, recognizing the urgency of addressing present challenges while laying the groundwork for long-term success. As we continue to provide reliable and affordable energy to our customers, we are simultaneously investing in innovative technologies, renewable energy sources, and safety improvements that will define our path forward. It's a dynamic balance, reflecting our commitment to serving our communities today while shaping a more sustainable and resilient energy landscape for future generations. This dual focus embodies

the essence of agility and underscores Summit's dedication to leading the energy sector with foresight, innovation, and integrity.

Our mission transcends mere energy delivery. We nurture connections, fortify communities, and create positive change. At Summit, we recognize that energy is a lifeline that fuels every aspect of modern life, but our responsibility does not end with providing energy. We strive to be a catalyst for growth, progress, and well-being within the communities we serve. We forge relationships with our customers, understanding their unique needs and aspirations, and work collaboratively to build a future that resonates with hope, opportunity, and sustainability. Our commitment is not only to power homes and businesses but to empower lives and enrich the fabric of our shared community, reflecting the essence of what it means to be a responsible and caring utility provider.

The growth we experienced in 2022 is a means to amplify our impact, service, and community contributions. With heartfelt appreciation, I thank our dedicated Summit team, loyal customers, and engaged stakeholders.

Together, we're shaping change, leading purposefully, and constructing a future filled with hope, innovation, and sustainability.

Thank you for being part of Summit's story.

A handwritten signature in black ink, appearing to be 'N. A.', with a long horizontal flourish extending to the right.

The background of the page is composed of several overlapping, wavy shapes in various shades of blue, ranging from a deep navy to a light sky blue. These shapes create a sense of movement and depth, framing the text on the right side of the page.

# Executive Summary

Within today's dynamic energy landscape, Summit stands firm as a proponent of impactful sustainability, weaving responsible practices throughout our operational fabric. This year's Corporate Sustainability Report (CSR) captures our journey, showcasing our commitment to transparent accountability and genuine transformation.

Rooted in authenticity, Summit's approach to sustainability goes beyond rhetoric. As a responsible energy provider, we recognize the pivotal role our actions play in environmental stewardship and community impact. Our CSR initiatives reflect a genuine resolve to drive change that resonates across our organization and the world.



### **PRIORITIZING SUSTAINABLE PRACTICES**

Our dedication to sustainability finds resonance in tangible accomplishments. Through purposeful endeavors, such as the successful pilot of methane recapture technology and strategic investments in carbon-neutral fuels, we minimize carbon emissions while making lasting contributions to a healthier planet.

In 2022, we helped our customers conserve 5,419,947 therms of natural gas, a savings equivalent to taking 6,381 gasoline-powered passenger vehicles off the road for one year.\*

*\*As defined by the [EPA](#).*



### **SAFETY AS A FOUNDATION**

Safety is not just a policy, but an ethos that permeates our culture. Focused on the welfare of our team members and communities, we invest in comprehensive training and robust protocols. The result is an environment that empowers our team to excel, unburdened by safety concerns.

As a testament to our hard work, in 2022, we celebrated six years of no recordable injuries in Colorado and won the Industry Leader Accident Prevention Award.



### **EMPOWERING COMMUNITIES HOLISTICALLY**

Community partnerships stem from a heartfelt commitment to shared progress. We channel our efforts into projects that uplift local communities, bolstering access to critical needs like food and education.

In 2022, Summit supported the communities that we serve by donating more than 7,000 volunteer hours, dedicating \$190,000 to philanthropic endeavors, and providing substantial sponsorships to local nonprofits totaling \$200,000.



### **SUPPORTING AN INCLUSIVE WORK ENVIRONMENT**

Our pledge to diversity, equity, and inclusion is grounded in actions that nurture genuine belonging. We champion an inclusive workspace that values individual perspectives, spurring innovation and fostering a harmonious team spirit. Our Emerging Female Leaders program and Diversity and Inclusion Committee reflect our commitment to equality and unity.



### **NAVIGATING TOMORROW**

Beyond reflection, this report looks towards the future. As we progress, our vision encompasses deeper carbon footprint reduction, broader community engagement, and ethical energy delivery. By setting and transparently reporting on meaningful targets, such as our Net Zero Scope One Emissions goal by 2035, we shape a legacy of transformation.





# **FUELING RESPONSIBILITY:**

# Integrity Guided Governance

At Summit, we recognize that robust governance is a fundamental aspect of responsible corporate management and a powerful catalyst for driving positive environmental and social outcomes. This is why we continue to refine our policies, internal programs, and leadership structure to cater to the evolving needs of our team, customers, and communities. By integrating environmental, social, and governance (ESG) considerations into our governance framework, we fortify our ability to address today's pressing challenges while proactively shaping a more sustainable and resilient future. As we celebrate our successes, we acknowledge that our journey toward responsible governance is an ongoing endeavor that drives us to continuously improve and integrate sustainability principles into every facet of our decision-making. In this section, we share our accomplishments and aspirations as we reaffirm our dedication to robust governance, which is the cornerstone of our sustainable growth and prosperity.

## ESG PERFORMANCE

### **GOVERNANCE GOALS ACHIEVED IN 2022:**

- Implemented a new Emergency Response Program.
- Reviewed Summit's Sustainability and ESG policies.

### **KEY 2023 GOVERNANCE GOALS:**

- Implement updated corporate leadership structure.
- Enhance security measures by implementing Supervisory Control and Data Acquisition (SCADA) isolation.
- Conduct four physical and interactive cyber security exercises and two offsite BCP/incident response tabletop exercises.
- Develop Supplier Diversity Program to begin collecting relevant ESG data from suppliers in 2024.
- Implement an annual company-wide policy review and acknowledgement process.

## **ESG Committee**

The ESG Committee plays a pivotal role at Summit in driving our commitment to sustainability and responsible business practices. This dedicated group of individuals serves as the strategic force behind our efforts to integrate ESG considerations into every aspect of our operations. By focusing on environmental impact, social responsibility, and governance excellence, the ESG Committee guides us in setting ambitious goals, implementing innovative strategies, and measuring our progress in achieving sustainability targets. Their essential work encompasses evaluating risks, identifying opportunities, and fostering collaboration across all departments to ensure ESG principles are deeply embedded in our corporate culture. Through the ESG Committee's dedication, we are better equipped to navigate the complexities of a rapidly changing world and pave the way toward a brighter, more sustainable future for our company, stakeholders, and the planet.

### **2022 ESG COMMITTEE HIGHLIGHTS:**

- Increased ESG benchmarking score in the GRESB by 12 points, scoring 98 and receiving five stars.
- Rolled out Summit's Emissions Reduction Roadmap to achieve net zero scope 1 emissions by 2035.
- Oversaw integration of new utility assets into Summit's existing greenhouse gas inventory.



## ESG Reporting

The Global Real Estate Sustainability Benchmark (GRESB™) assesses and benchmarks ESG performance of assets within pension funds; GRESB is used as a benchmark for both real estate and infrastructure investments worldwide. The two GRESB assessments are designed to compare participants to their peers and provide participating companies with a roadmap of actions to improve their ESG performance.

In 2022, GRESB awarded Summit 5 out of 5 stars with a 98 out of 100 score for our ESG performance. GRESB recognized Summit as a Sector Leader within Network Utilities: Gas Distribution Companies.



GRESB Sector Leaders are the top-performing organizations leading the way to a net-zero future and pulling the industry forward.

#1

Summit is ranked number one of 13 in Network Utilities: Gas Distribution Companies and received a five-star rating for the second time.

#17

Summit ranked 17 out of the 649 participating companies worldwide.

## Cybersecurity

In today's interconnected and digital world, safeguarding our digital assets and systems is imperative to maintain our reputation as a responsible and trustworthy organization. In this context, cybersecurity transcends traditional risk management—it becomes an essential element of our broader sustainability strategy. At Summit, we recognize that protecting our systems, data, and networks is paramount to ensuring the trust and confidence of our customers, stakeholders, and partners. Cybersecurity is not just an obligation but a crucial aspect of our commitment to responsible business practices. Protecting sensitive information, intellectual property, and critical infrastructure from cyber threats is essential for maintaining our operational integrity and safeguarding the privacy and safety of those we serve. With the increasing sophistication of cyberattacks, our dedicated cybersecurity team remains vigilant in proactively identifying and mitigating potential risks. Through continuous investment in advanced technologies, team member training, and robust security protocols, we strengthen our resilience against cyber threats and demonstrate our unwavering dedication to upholding the highest cybersecurity standards. With this sustainable approach to cybersecurity, we foster trust, promote long-term value creation, and secure a resilient foundation that underpins our sustainable growth journey at Summit.



In 2022, Summit team members received approximately **800 hours** of cybersecurity training.





Furthermore, we are proud to report that in 2022, Summit did not receive any substantiated complaints concerning breaches of customer privacy and losses of customer data, reaffirming our commitment to protecting the sensitive information entrusted to us.

At Summit, cybersecurity is a shared responsibility, and we strive to stay one step ahead to protect our digital ecosystem and fortify the foundation upon which our business thrives.

IN 2022, SUMMIT CONTINUED TO FOCUS ON CYBERSECURITY AND IMPLEMENTED A SERIES OF ENHANCED SECURITY MEASURES TO KEEP ITS SYSTEM SAFE. 2022 CYBERSECURITY INITIATIVES INCLUDED:



- Implemented Duo multi-factor authentication company-wide.
- Implemented Intune Endpoint Management for PCs and Mobile Devices.
- Added Defender for Endpoint Antivirus/EDR to company computers.
- Implemented Sentinel, a cloud-native security information and event management (SIEM) platform that uses built-in AI to help analyze large volumes of data across an enterprise.
- Conducted an information security tabletop exercise involving participants from across the business, highlighted our strong security posture, and allowed us to create further strategies to strengthen cyber security.
- Added additional targeted phishing campaigns to continue training and awareness.

## The Summit PAC

The success of Summit in providing clean, safe, reliable energy solutions for our customers, and fulfilling careers for our team members, is dependent upon sound public policy at the national, state, and local levels. Therefore, we launched the Summit PAC, the political action committee of Summit Utilities, Inc., in 2022.



Its purpose is to support federal and state political candidates who support responsible business and energy policy. The Summit PAC is a voluntary, nonpartisan organization of Summit team members who contribute to candidates who support policies that enable our communities to thrive.

Legislative and Government Affairs advocacy work plays a vital role in our ability to achieve our mission. From working collaboratively with regulators on policy that enhances the safety of our system to working with members of Congress or state-level elected officials to adopt policies that enable us to drive down emissions on our system, engaging with policymakers is critical to our ability to serve our customers and play a crucial role in the energy system of the future.



## Meet Summit's Board of Directors

Our Board is essential to Summit's governance, providing oversight of Summit's strategy and risk management. Our Directors are invaluable in helping Summit implement organizational strategies and policies for responsible business conduct. To mitigate potential risks related to conflicts of interest, our Directors always obtain approval from the company before diving into any Board activity that could pose a conflict. We help our Directors stay in the know and be at the forefront of our industry by providing education and guidance on handling conflicts of interest during their onboarding process.

Transparency is a fundamental principle at Summit, and it serves as a source of pride, fostering trust and credibility with stakeholders, customers and the wider community. Within this framework, at the quarterly meetings of the Board, Summit presents an updated risk register, reflecting the ongoing evaluation of risks, trends, and the proactive mitigation strategies that our company undertakes. Our tight-knit governance ensures we stay on course and steer toward success together. At Summit, we know that having a strong Board and solid governance is the key to our outstanding performance.

To learn more about our Board of Directors, visit their biographies which are featured on Summit's public [website](#).

### \*2022 BOARD DEMOGRAPHICS:



AVERAGE TENURE



RACIAL/ETHNIC



FEMALES

### BOARD MEMBERS SERVE ON THREE STANDING COMMITTEES:



AUDIT



CORPORATE GOVERNANCE &  
NOMINATING



HUMAN RESOURCES,  
COMPENSATION & SAFETY

Each committee has adopted a formal charter that describes its purpose, organizational structure, and responsibilities in detail.

*\*As of December 31, 2022.*

## Upholding Integrity and Transparency

### ANTI-CORRUPTION

Integrity and transparency are the pillars underpinning our commitment to responsible governance. Summit's Anti-Corruption Policy extends throughout our organization, shaping the behavior of managers, officers, directors, and all team members across the company and its subsidiaries. This policy forms a robust framework that enforces ethical conduct and leaves no room for bribery or corruption. Our approach is resolute: We adhere to both local laws and this policy, prioritizing the stricter of the two when discrepancies arise.

The Anti-Corruption Policy is designed to address a range of scenarios. Central to this framework is the principle of pre-clearance, requiring scrutiny and approval from the Chief Legal Officer or Chief Executive Officer for engagements or transactions with potential corruption risks. The policy addresses gifts, business hospitality, government/client-referred candidates, and charitable contributions. It also extends to Third-Party Intermediaries, subject to rigorous assessments and due diligence to ensure alignment with our anti-corruption standards.

Recognizing the heightened risk of corruption when dealing with Government Officials, our policy provides guidelines for navigating these interactions while maintaining transparency and ethical behavior. Reporting mechanisms, including a compliance hotline, promptly address suspected violations, fostering accountability and vigilance. Our Anti-Corruption Policy isn't just a statement; it's a roadmap for upholding the highest standards of integrity and accountability across our operations.

Summit's commitment to combating corruption

is deeply embedded in our actions. We rigorously evaluate all aspects of our operations to mitigate risks. Anti-corruption policy acknowledgment for every team member bolsters our proactive stance, which ensures our organization is well-versed in safeguarding ethical integrity.

Through the rigorous implementation of our Anti-Corruption Policy and our team's unwavering dedication, no incidents of corruption have occurred. This is a testament to our steadfast commitment to upholding the highest standards of ethical conduct and fostering a business environment characterized by transparency, trust, and accountability.

### ANTI-TRUST AND MONOPOLY GUIDELINES

For regulated natural gas utilities like Summit's, a fair and competitive market is essential to ensure equitable access to energy resources. Compliance with regulatory and anti-trust obligations are pivotal in maintaining a level playing field, fostering healthy competition, and safeguarding consumer interests. These principles encourage innovation, drive efficiency, and lead to optimal customer pricing. Summit recognizes that upholding regulatory and anti-trust requirements ensures fairness in the energy sector and supports economic growth by allowing market participants to thrive. Our commitment to adhering to these principles is a testament to our dedication to providing reliable, accessible, and reasonably priced natural gas services while contributing to the overall well-being of the communities we serve.

In 2022, Summit was not involved in any anti-competitive behavior or violations of anti-trust and monopoly legislation.

### WHISTLEBLOWER PROTECTION

At Summit, fostering a culture of openness and accountability is paramount. Our success as an organization is built on a foundation of ethical decision-making and a commitment by every team member to uphold the highest standards of professional conduct on the job. The best way for us to support an ethical culture is for each of us to act with integrity every day – doing the right thing when it comes to our behavior, being aware of what's going on around us, and being willing to speak up when we see or suspect activity that could harm our organization.

We encourage employees to voice their concerns and seek answers without fearing retaliation. In 2022, we updated our Summit Hotline to make it easier than ever for team members to submit a report from their phone, desk, or mobile device. The confidential compliance hotline is operational 24/7 and ensures that all employees and external parties can report any instances of illegal or unethical behavior. Managed by an independent, third-party operator, the hotline guarantees confidentiality and prompt investigation of all reported matters. We continuously promote awareness of our reporting system and non-retaliation policies through direct communications with employees, accessible information on our corporate intranet, and prominent displays in high-traffic work areas across the organization. At Summit, transparency and integrity are the pillars that guide us, empowering everyone to play a role in upholding our values and ethics.



In 2022, Summit received, addressed, and resolved **five** concerns submitted through the Whistleblower Hotline.



# FUELING RESILIENCE:

# Elevating Environmental Stewardship



Summit's core values are deeply rooted in sustainability, driving both our immediate actions and long-term perspectives. A central aspect of our commitment involves a dedicated focus on reducing our carbon footprint. Summit is committed to achieving Net Zero Scope One Emissions by 2035. We are actively working to decrease our Scope 1 emissions to reach this goal while developing policy solutions that support investments in green hydrogen, renewable natural gas (RNG), and responsibly sourced gas\*. Amidst our journey towards a sustainable, low-carbon future, we prioritize meeting our customers' energy needs with the environment in mind.

Our commitment to sustainability extends beyond short-term advantages. By balancing immediate actions with a forward-looking perspective, we are unwavering in our pursuit of responsible environmental stewardship. We acknowledge that today's choices profoundly shape tomorrow's environment. This comprehensive approach fuels our determination to drive lasting positive change, ensuring our dedication to environmental responsibility remains strong today and in the future. As we continue to pursue transformative changes to Summit's business, our collective mission is to build a brighter, more sustainable future for our team, customers, and communities.

### Key Highlights of 2022:

- Retired over 132 miles of leak-prone pipe in Arkansas and Oklahoma.
- Transported over 440,000 MMBtu of RNG on our system.
- Broke ground on the Peaks Renewables' (Peaks) RNG dairy digester project in Clinton, Maine.
- Continued focus on ongoing emissions reduction leadership through continued engagement and partnership with industry allies like ONE Future, the American Biogas Council, and the Renewable Natural Gas Coalition.

*\*As defined by [Project Canary](#): Responsibly Sourced Gas (RSG) is natural gas that has undergone independent 3rd party assessment that molecules were produced under specified environmental best practices.*

## ESG PERFORMANCE

### ENVIRONMENTAL GOALS ACHIEVED IN 2022:

- Publicly announced Summit's long-term emission reduction goal to achieve Net Zero Scope One Emissions by 2035.
- Integrated new assets into Summit's GHG emissions inventory.
- Developed an operational Emissions Reduction Roadmap to achieve Summit's net-zero goal.
- Advanced the integration of certified natural gas or RNG into Summit's gas supply by soliciting a Request for Information in Missouri.

### KEY 2023 ENVIRONMENTAL GOALS:

- Pursue 811 legislation in Arkansas.
- Develop Enhanced Scope 3 accounting and reporting processes and procedures.
- Complete a desktop audit of GHG emissions data.



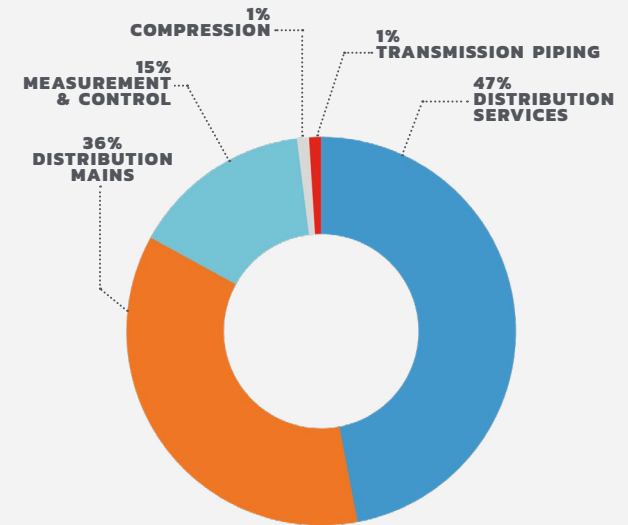
## Emissions Reduction Plan Update

At Summit, we recognize the vital role of natural gas in the transition towards a more sustainable, lower-carbon energy future. As the owner of several local distribution companies (LDCs), we know our system has a critical role to play in reducing carbon emissions while maintaining affordable energy solutions for customers, which is why we have committed to achieving net-zero direct (Scope 1) emissions on our LDC systems by 2035.

In 2022, Summit crafted an Emissions Reduction Roadmap detailing the path to achieving our sustainability goals with targeted milestones. This roadmap not only enables continuous progress tracking but also foresees potential challenges. Serving as a living document, it offers a flexible yet determined path toward our objectives, adapting to the rapidly evolving energy landscape.

To create our Emission Reduction Roadmap, we've developed a three-phased strategy focused on refining data collection, instituting best practices to identify key areas of focus, reducing line strikes, and incorporating innovative new technologies into our daily operations to drive down emissions across five asset classes on our system: Compression, Transmission Piping, Measurement & Control, Distribution Mains, and Distribution Services.

2022 Scope 1 Emissions by Asset Class



### COMPRESSION

Compressor stations account for approximately **1%** of Summit Scope 1 GHG emissions.

Emissions from natural gas compression result from normal operations, piping leaks, and station blowdowns.



### TRANSMISSION PIPING

Transmission piping accounts for approximately **1%** of Summit Scope 1 GHG Emissions.

These high-pressure, typically large-diameter transmission pipelines can emit through line leaks and, in rare cases, line strikes.



### MEASUREMENT & CONTROL

Measurement and controls account for approximately **15%** of Summit's Scope 1 GHG emissions.

Currently Summit uses population-based emission factors that assume leaks from components like valves, flanges, regulators, meters, and connectors.



### DISTRIBUTION MAINS

Distribution mains account for approximately **36%** of Summit's scope 1 GHG emissions.

Emissions from mains result from normal pipeline operation, pipeline leaks, and line strikes from excavators. Except for line strikes, current emissions for distribution main leaks are calculated based on population-based emissions factors.



### DISTRIBUTION SERVICES

Distribution services comprise approximately **47%** of Summit's Scope 1 GHG emissions.

Emissions from services are a result of normal operation, service line leaks, residential and industrial meter leaks, and line strikes from excavators. Except for line strikes, current emissions for distribution service leaks are calculated based on population-based emissions factors.

# OUR ROADMAP

## PHASE THREE: THREE-ACHIEVEMENT & FUTURE GOALS

Achieve net zero Scope 1 emissions and roll out an offset purchasing program that balances costs and alignment with our corporate mission.

WE ARE HERE

## PHASE ONE: FOUNDATION BUILDING

Concentrate on data accuracy and emissions reduction opportunities in each asset class. Lessons learned in Phase 1 will dictate directional changes for Phases 2 and 3.

## PHASE TWO: TWO-IMPLEMENTATION & IMPROVEMENT

Focused on implementing the infrastructure and tools developed in Phase 1 to drive down emissions aggressively.

## Our Progress

**Pipeline and Meter Replacement:** One major cause of emissions is triggered by remote meter sets near the road. Since 2018, Summit has invested over \$3.8 million to replace remote meter sets on our Arkansas Oklahoma Gas (AOG) system. Over the next five years, we plan to invest another \$23.3 million to replace remote meters in our Arkansas and Oklahoma service territories.

**ENHANCED LEAK DETECTION:** Advanced leak detection improves customer safety, gathers meaningful data, and aids in overall emissions reduction. Implementing Picarro on a wide scale will assist in finding more leaks, allowing us to remedy them faster than traditional leak detection methods. Picarro also

provides a more accurate measurement of leak data, allowing us to create area-specific emissions factors. As Picarro is deployed in additional service territories, the Information gathered from implementing Picarro in Phase One will be critical to our long-term emissions reduction and dictating the next steps in Phases Two, Three, and beyond.

**ENHANCED DAMAGE PREVENTION:** Unintended and uncontrolled releases of natural gas from facility damages by third parties pose a safety risk and impact our emissions. Summit's Damage Prevention teams track facility damage root cause and gas loss to help us focus on areas that need the most attention.

In 2022, we continued to pursue damage prevention initiatives and have implemented a new Damage Prevention Plan with additional key performance indicators and metrics for tracking progress.

**IMPLEMENTATION OF METHANE RECAPTURE TECHNOLOGY:** Our adoption of methane recapture technology holds great potential for emissions reduction within our operations. By capturing and repurposing gas that would otherwise be released into the atmosphere, we seize a valuable opportunity to minimize our environmental footprint. In 2022, Summit Utilities Arkansas and Summit Utilities Oklahoma, Summit's newest subsidiaries, continued its use of methane recapture technology on three separate pipeline replacement projects.

These projects prevented 7139 pounds of CO<sub>2</sub>e from entering the atmosphere. The positive environmental impact of the carbon we captured through this project was equivalent to planting and nurturing 3.9 acres of forest for an entire year.\*

*\*As defined by the [EPA](#).*

**FLEET VEHICLES:** Accurate data is pivotal to our Phase 1 plan. In 2022, we continued investing in more efficient vehicles and new technologies to reduce the miles driven on the road while increasing data-gathering accuracy.



## Going Beyond Scope 1

Achieving net zero Scope 1 emissions by 2035 is the first significant milestone in a years-long process to achieve system-wide emissions reduction.



## RENEWABLE NATURAL GAS AND HYDROGEN

Peaks Renewables (Peaks), a subsidiary of Summit focused on investing in innovative technologies to decarbonize thermal energy, broke ground on Maine's first RNG dairy digester on July 6, 2022, in Clinton, Maine. Once construction is completed, this facility is anticipated to produce approximately 130,000 MMBtu of natural gas annually by recycling the manure from area dairy farms to generate pipeline-quality RNG. The gas will be purchased by Peaks' affiliate, Summit Natural Gas of Maine, and will be used to warm homes and fuel businesses and industries throughout the state. In addition to the gas used by Summit Natural Gas of Maine, the renewable attributes from the digester will also be sold to third-party companies to aid in meeting their goals for emissions reduction. Peaks estimates that the facility will remove 28,000 MT/CO<sub>2</sub>e annually. That's the equivalent of taking 6,500 cars off the road forever. \* In addition to generating pipeline-quality renewable natural gas, the facility will also produce animal bedding and fertilizer that will be returned to the dairy farms to use in their daily operations. This unique RNG project will be the first of its kind in Maine and one of only a few projects like this in the country.

The digester will be operational in 2023 and will be accompanied by the nation's first on-system biomethane hydrogen pilot. Peaks was chosen as one of 22 companies awarded funds in 2021 from the U.S. Department of Energy to develop the hydrogen project.

*\*As defined by the [EPA](#).*



## ENERGY EFFICIENCY

As Summit has grown, our capacity to save substantial amounts of energy for our customers has expanded.

### IN 2022 SUMMIT:

Gave nearly **\$6.8 MILLION** in energy efficiency rebates and incentives.

Conserved **5,419,947 THERMS** of natural gas, a savings equivalent to taking 6,381 gasoline-powered passenger vehicles off the road for one year\*.

*\*As defined by the EPA.*

In addition to our ongoing energy efficiency programs, in 2022, Summit's energy efficiency team rolled out programs designed to meaningfully reduce "energy burden" for our Low-Moderate Income (LMI) customers across Arkansas and Oklahoma.

These programs address common problems such as drafty doors and windows to more involved projects like sealing air ducts and enhancing ceiling insulation. By fortifying the building envelope, we can effectively reduce energy consumption for heating while prioritizing comfort.

Summit also introduced an educational pilot program in Oklahoma. Our Energy-Saver Kits, coupled with a tailored curriculum, were provided to 5th-grade students, fostering discussions on the importance of conservation and actionable steps they can take to reduce resource usage. By offering access to these initiatives, we empower our customers to reduce their energy bills, freeing up budget resources for other essential aspects of life.

## ONE FUTURE COALITION

In 2022, Summit continued its multi-year partnership with the ONE Future Coalition, an organization of energy companies from across the natural gas supply chain committed to achieving a science-based average rate of methane emissions across facilities equivalent to 1% or less of total natural gas production. With company leaders on ONE Future's Board of Directors and other policy and technical committees, we work together to report emissions data, mitigation efforts, and best practices to lead the industry to a sustainable path of lower emissions and more efficient operations.







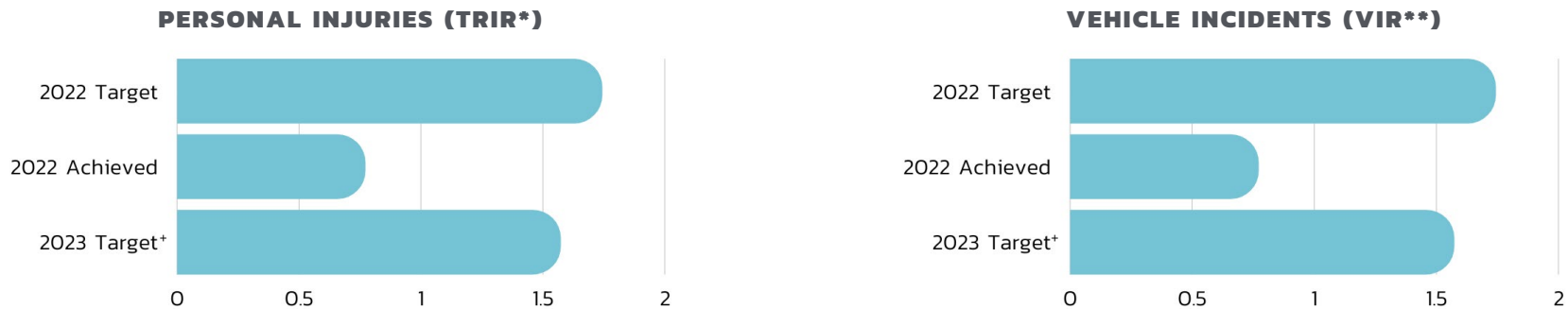
## **FUELING EXCELLENCE:**

Leading the  
Way in Safety

At Summit, safety is the cornerstone of everything we do. We recognize that the well-being of our team members, customers, and the communities we serve is paramount. We prioritize safety as an unwavering imperative and our steadfast commitment underpins every aspect of our operations. From rigorous safety training to leveraging cutting-edge technologies, we take every opportunity to ensure safe operations and a secure natural gas infrastructure. Through transparent reporting and a culture of responsibility, we aim to foster trust and confidence in our stakeholders, showcasing that safety is not just a priority, but a fundamental part of our identity.

## Safety Performance

As an integral part of our Corporate Scorecard, we track key safety indicators to gauge our quarterly and annual performance. It brings us great satisfaction to report that we surpassed our targets for both personal injuries and vehicle incidents in 2022. This achievement is a testament to our unyielding dedication to fostering a safe work environment for our team members and ensuring the security of the communities we serve.



\*TRIR is the Total Recordable Incident Rate which is calculated by the number of OSHA recordable incidents per year and the total number of hours worked.

\*\*VIR is the Vehicle Incident Rate which is calculated by the number of vehicles incidents per year and total miles driven.

\*2023 company-wide targets calculated to include the targets for newly-acquired assets in Arkansas, Oklahoma, and Texarkana, Texas.

In 2022 we celebrated no recordable injuries

**COLORADO**



**MAINE**



**MISSOURI**





In June of 2022, Summit's Colorado utility, Colorado Natural Gas (CNG), celebrated an impressive milestone of six years without a recordable injury among its team members.

The CNG team has gone more than  
**2,191** days or  
**52,584** hours  
without a recordable injury.

“For years, CNG has strived to build a culture of proactive safety and the metrics reflect that. CNG focuses on training team members to recognize hazards and then take preventative measures to eliminate or mitigate those hazards, so that everyone stays safe.

I am honored to work with such a safety minded team. This kind of accomplishment is only possible with hard work and a diligent commitment to safety at all times.”

– **MITCH PEBLEY**, *Director of Colorado Operations*

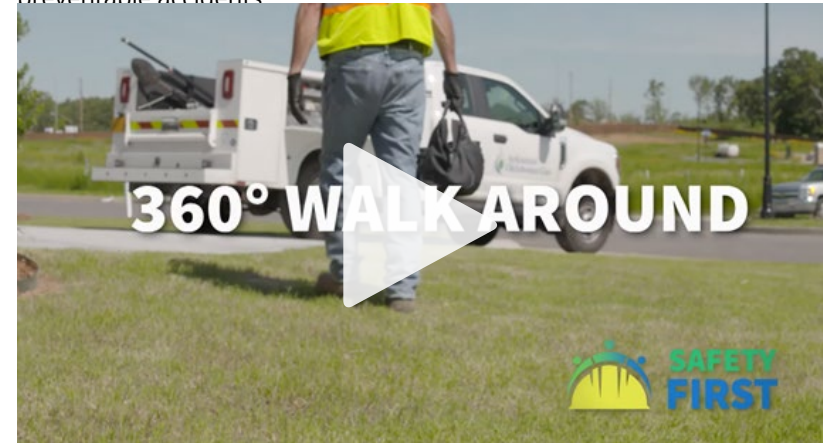
“Getting to this milestone was a team effort, I want to thank everyone on the Colorado team for working together to make this possible and for our EHS team for providing us with the correct tools to keep bettering ourselves.”

– **CODY STOUMBAUGH**, *Manager of Colorado Operations*  
**Awards**

**SAFETY AND HEALTH AWARD**

In 2022, Summit was honored to win the award for Safety & Health from the Southern Gas Association (SGA) for the “Parking Safety and Completing a 360-Degree Walkaround” training video. The SGA received 68 submissions in this category, and Summit was chosen by votes from industry peers and SGA leadership.

This safety initiative benefited Summit team members, customers, and members of the public. The video was used to educate all team members on the 360 Walk Around practice. Since this training, Summit has reduced preventable accidents.



**2022 DART AWARD**

For the sixth year in a row, Summit received an “Industry Leader Accident Prevention Award” for excellence in safety performance from the American Gas Association. In fact, in 2022 we came in second place in our category with a 0.26 DART incident rate.

The DART incident rate measures recordable cases involving days away from work, days of restricted work activity or job transfer. This accomplishment is a testament to our company value to “Put Safety First” every day and our focus on tracking leading indicators like near misses, job hazard analysis and safety training.

## Safety Training

### NEW TECHNICAL TRAINING FACILITY

Embodying our spirit of progress, in 2022 Summit opened a new state-of-the-art training facility that serves as a vibrant hub for innovation and skills advancement. At the heart of this remarkable facility lies a cutting-edge designated training area, an extraordinary addition that recreates live field scenarios including pipelines, indoor settings, and the operation of heavy equipment. All of Summit's team members, regardless of their career stage, are provided a platform to refine their skills through simulated, real-world training directly applicable to their daily responsibilities.

This facility currently fulfills three crucial roles: housing our training activities, supporting technical field operations, and facilitating our business technology functions. The facility's dynamic design incorporates offices, workstations, and three expansive training/conference rooms. Additionally, the facility is equipped with a live leak field, comprehensive construction lab, a tech operations bay that can shelter two freightliners, and a measurement warehouse.

Spanning an impressive 10 acres, this facility embodies our dedication to operational resilience. With backup power generation, dedicated storm shelters, and showers, it's poised to serve as a strategic hub for Emergency Operating Procedures.

Our state-of-the-art training facility stands as a testament to our unwavering pursuit of excellence. It reflects our ongoing journey to nurture a culture of safety and continuous improvement, where innovation thrives, and skills are honed to meet the demands of an ever-evolving industry.

### SAFETY CULTURE

At Summit, safety isn't just a priority—it's a pervasive culture deeply ingrained in every facet of our operations. We take proactive steps to ensure the well-being of our team members and communities by fostering a Safety-First mindset. Our employee-led Safety-First teams play a pivotal role in promoting safety awareness and education among our workforce. These teams champion relevant safety topics, engaging their peers to share knowledge and insights that elevate our safety practices. Our commitment to safety extends to our annual Safety Summits, where team members convene to delve into critical safety subjects and receive enhanced training. Moreover, our dedication is showcased through Safety Stand Downs,

brief p



in vital training sessions. This comprehensive approach not only underscores our commitment to safety but also reinforces the ethos of care that defines Summit's core values.

Additionally, in 2022 Summit hosted a Safety Week in Arkansas and Oklahoma. Throughout this focused week, our operations team members paused their regular tasks to engage in comprehensive discussions centered around safety. The week's agenda covered a spectrum of crucial safety topics, including an in-depth review of injury statistics, an overview of the Job Hazard Analysis protocol, hazard prevention and control, and the completion of defensive driving training.

Through these concerted efforts, we continue to bolster a culture of safety that ensures the well-being of our team members and the communities we serve.



In 2022, Summit team members completed over **8,000 HOURS** of safety training.





### **ENHANCED INTERNAL SAFETY CAMPAIGNS**

In 2022, we embarked on a crucial journey to fortify the well-being of our team members through two impactful safety communication campaigns: “Beat the Heat” and “High Preparedness in Low Temperatures.” These initiatives reflect our proactive stance in ensuring the safety of our dedicated workforce, both during scorching summers and frigid winters.

Our “Beat the Heat” campaign was a vital resource during the sweltering summer months. Through weekly safety messages, we armed our team members with essential information to tackle the challenges of high temperatures. From staying hydrated and recognizing signs of heatstroke to managing outdoor activities smartly,

these messages provided actionable insights for a safe summer experience.

When winter arrived, our “High Preparedness in Low Temperatures” campaign took center stage. Our aim was clear: safeguarding our team during icy conditions. These regular safety messages covered a wide range of winter-related topics, encompassing safe driving in slippery conditions and effective snow removal techniques. Holiday safety reminders were also included, emphasizing the importance of a secure festive season.

What sets these campaigns apart is their holistic approach. We weren’t just focusing on the workplace; we wanted to create a culture of safety that extends to every facet of our team’s lives. By equipping them with practical guidance, we aimed to cultivate a safety-conscious mindset that not only ensures their well-being but also resonates within our broader community.

These campaigns showcase our dedication to nurturing a secure environment, where our team members are prepared to face the ever-changing weather patterns in our regions. As we stride forward, our promise to prioritize safety stands strong, underpinning our mission to fuel both our communities and a culture of security.

### **STAKEHOLDER SAFETY**

At Summit, we recognize that stakeholder engagement is pivotal, especially in advocating for natural gas safety. In 2022, our enthusiastic Summit team actively participated in an impressive tally of over 90 safety-related stakeholder meetings and events. These engagements served as powerful platforms to foster robust dialogues, share valuable insights, and collaborate with diverse stakeholders, all with the common goal of enhancing safety awareness.

Moreover, since 2017, we have embarked on an inspiring journey to educate and empower the younger generation by conducting engaging in-school training presentations on natural gas safety at numerous schools within our service territory. Through these proactive outreach initiatives, we strive to build stronger connections, deepen trust, and inspire a shared commitment to safety, ensuring that every community member, from students to local leaders, is well-informed and actively invested in fostering a safer and more secure environment.

### **EMERGENCY RESPONSE PROGRAM**

In 2022, Summit undertook a significant endeavor by launching an updated Emergency Response Program. This initiative was driven by our steadfast

commitment to the safety and well-being of our team members, customers, and the communities we serve. As a responsible natural gas utility, we recognize the critical importance of being prepared for any unforeseen event that could impact our operations or the people we serve. By enhancing our emergency response capabilities, we ensure a rapid, coordinated, and effective response in times of crisis. This proactive approach not only safeguards lives and property but also underscores our dedication to upholding the highest safety standards and maintaining the trust that our stakeholders place in us.

### **811 DAY**

In our unwavering dedication to cultivating a culture of safety and responsibility, Summit proudly celebrates 811 Day to help educate customers, contractors, and community members about safe digging practices.

Although safe digging is a year-long mission, on August 11th each year, we work to raise awareness about the critical significance of contacting 811 before initiating any digging project.

For Summit, the message is clear: safety is paramount, and proactive measures are indispensable. This yearly observance serves as a reminder to our valued stakeholders about the vital practice of reaching out to 811. By contacting 811, local utility companies can expertly mark underground utility lines, mitigating the potential for accidents, disruptions, and damage.

By engaging in this annual outreach initiative, we reiterate our stance that no digging project is too minor to overlook the 811 call. Whether it's installing a mailbox, constructing a deck, planting a tree, or any other excavation activity, we advocate for responsible practices that protect lives, properties, and the environment.

In 2022, Summit celebrated 811 day with boots on the ground outreach including city-wide trainings open to the public, contractor outreach, newspaper articles, and radio interviews.

### **THE OKLAHOMA EXCAVATION SAFETY EXPO**

Across Oklahoma, the intricate network of underground utility lines serves as the lifeline for nearly four million residents. Recognizing the critical importance of safeguarding this essential infrastructure, the Oklahoma Excavation Safety Expo unites professionals, contractors, excavators, underground utility facility operators, the state's One-Call system, and safety industry experts. This collaborative event serves as a platform for education, training, and the exchange of ideas, all aimed at enhancing safety and ensuring that every dig in Oklahoma is a safer one.

Summit took an active role in this significant event, proudly serving as a sponsor and contributing by hosting two insightful breakout sessions focused on the challenges and strategies related to Unlocatable Lines and Damage Reporting and Investigation. These sessions provided a valuable opportunity to share knowledge, best practices, and practical insights with attendees.

In collaboration with excavators, contractors, and facility owners and operators, Summit is dedicated to further reducing damages through continuous education and outreach. By cultivating strong working relationships and fostering safety cultures, we are poised to enhance safety across the state. Through initiatives like the Oklahoma Excavation Safety Expo, we reinforce our commitment to safety, ensuring that every step taken underground is a step toward a safer and more secure future.







# FUELING KINDNESS: Empowering Our Communities



At Summit, our responsibility extends beyond being a utility provider, and we actively seek opportunities to empower and uplift the communities we serve. We're not just a company but a part of these vibrant communities and our commitment to making a positive impact goes beyond business—it's personal. In addition to targeted direct philanthropic giving, Summit takes great pride in our contributions to our communities through our Volunteer Time Off (VTO) program, working in our communities to create lasting social, economic, and environmental benefits in the communities where we serve and live. Together, through meaningful partnerships and purposeful actions, we're building stronger, more resilient communities that flourish alongside our sustainable energy endeavors. After all, our journey is one we share with our neighbors, and we're excited to continue this incredible adventure together.

## ESG PERFORMANCE

### COMMUNITY GOALS ACHIEVED IN 2022:

- Donated over 7,200 volunteer hours, more than doubling our 3,500-hour goal.
- Developed a long-term corporate giving strategy that is aligned with DEI initiatives.

### KEY 2023 COMMUNITY GOALS:

- Donate 5,600 hours of volunteer time off.
- Launch Summit's new Nonprofit Partnership Program for 2023-2025 in five states of operation.

Volunteer efforts make a huge difference in our communities.

**1 hour**  
of volunteer time

=

**approximately \$31.80 of economic impact**  
invested in our communities.

Measured this way, in 2022, Summit's volunteer efforts equated to **over \$230,000** of economic impact from over **7,200 volunteer hours**.

*Volunteer time value calculation completed by Independent Sector.*



In 2022, Summit donated over **\$190,000** to more than **80** organizations.

In addition to community giving, Summit supports local organizations through sponsorships. In 2022, Summit provided over \$200,000 in sponsorships to nearly 330 nonprofit organizations. These financial commitments exemplify our steadfast dedication to fostering positive change and sustainable growth within the areas we serve.

## Awards and Accomplishments

### OUTSTANDING VOLUNTEER GROUP

Summit's newest Arkansas utility company, Summit Utilities Arkansas (SUA), was honored with the "Outstanding Volunteer Group" award by the Texarkana Harvest Regional Food Bank in 2022. Throughout the year, 36 SUA team members supported their community by working at the regional food pantry every other Thursday. Their efforts involved preparing and distributing food boxes to various locations across ten counties in southwest Arkansas and northeast Texas, including food pantries, soup kitchens, shelters, and schools. SUA's commitment made a meaningful impact in nourishing and supporting those in need within the Texarkana area.

### BUSINESS APPRECIATION AWARD

In May of 2022, Colorado Natural Gas (CNG) received a distinguished Business Appreciation award from the Town of Bennett. This recognition is a testament to the lasting and successful presence of CNG in the local business community.

Since 2011, CNG has proudly served the Town of Bennett and remains committed to further regional investment and expansion.

### MOST ADMIRE

Arkansas Money & Politics (AMP) recognized SUA as "Most Admired" in the gas utility category of their annual competition. AMP surveyed its readers, asking them to name their favorite Arkansas businesses across 62 categories. Even though the voting occurred during CenterPoint Energy's tenure as the utility provider, the diligent and dedicated workforce of SUA won the hearts of the AMP readers.

### RIVER VALLEY UNITED WAY HALL OF FAME

With great pride, Arkansas Oklahoma Gas Corporation (AOG), an Arkansas and Oklahoma subsidiary of Summit, was honored with the prestigious "Hall of Fame" Award from the River Valley United Way (RVUW) for its remarkable impact on the community.

AOG's philanthropic journey with the United Way spans over a decade. Not only did AOG double team member participation in the United Way, but it also played a crucial role in providing essential utility assistance to those in need within the community.



"Receiving this award is an incredible honor. We take pride in being a good neighbor and being active members in the communities we serve."

– **FRED KIRKWOOD**, *Chief Customer Officer*

## Giving Back

At Summit Utilities, our commitment to positively impacting the communities we serve goes beyond our core business operations. We firmly believe in supporting nonprofit organizations that play a vital role in providing essential resources to the members of our communities. Whether it's food, shelter, energy assistance, or other basic necessities, we stand dedicated to empowering those in need. Through strategic partnerships and initiatives, we strive to foster a brighter, more resilient future for everyone, ensuring no one is left behind. Together, we can create a stronger and more compassionate community where everyone has the opportunity to thrive.

## Summit Cares

In 2022, Summit embarked on a transformative journey to update our corporate giving strategy that would further strengthen our commitment to the communities we serve. Set to roll out in 2023, the revamped Summit Cares giving program represents a significant evolution, shifting towards a more philanthropic approach that aims to leave a lasting impact on the lives of those in need.

Central to this new strategy is the emphasis on multi-year giving commitments, aligning with Summit's strategic giving priorities. By providing multi-year grants, we seek to forge meaningful partnerships with service area nonprofits, empowering them to carry out long-term programs that address critical community needs.

At the heart of the Summit Cares program lies the Team Member-led Advisory Review Committee, an inclusive body entrusted with determining these impactful awards from 2023 through 2025. Through this committee, Summit's passionate and engaged team members actively shape the company's giving efforts, reinforcing a culture of empathy and community involvement.

The strategic realignment of Summit's philanthropic giving reflects the company's commitment to corporate social responsibility and aligns seamlessly with our growth and culture change. By providing grantees with a guaranteed income stream, the philanthropic strategy empowers nonprofits to focus more on their vital services, liberating them from the constant burden of fundraising. As Summit's new giving approach takes flight, it promises to foster meaningful, positive change within the communities it serves, creating a brighter, more inclusive future for all.



## Feeding our Communities

Recognizing the profound impact of food scarcity on individuals and families, Summit dedicated its efforts to alleviating hunger and ensuring access to nutritious meals for those in need. Through our passionate commitment and community-driven approach, we made a significant difference in the lives of many and strengthened our resolve to continue fostering positive change in the years to come. Throughout 2022 we joined hands with our communities in the fight against hunger, demonstrating our unwavering dedication to promoting well-being and prosperity for all.

Through meaningful collaboration, Summit Utilities Arkansas (SUA) and the Arkansas Food Bank embarked on a year-long journey of giving back to the community we hold dear.



Through this partnership, we organized and participated in numerous volunteer days led by our team members, who wholeheartedly dedicated their time and energy to supporting the local community.

In addition to our volunteerism, we also made meaningful monetary contributions to the Arkansas Food Bank, amplifying their ability to combat hunger and support those in need. Understanding the importance of basic necessities, we also made significant food donations to the Arkansas Food Bank, ensuring that it remained well-stocked to serve those who required assistance.

Beyond direct donations, we took pride in sponsoring community events and activities. By doing so, we actively raised awareness and generated funds for critical causes in the area.

At Summit, community involvement is not just a checkbox; it is a core value that drives us to make a positive and lasting impact on the lives of our neighbors and the broader community we serve.

In addition to our partnership with the Arkansas Food Bank, the Summit team donated time, funds, and nonperishable foods to food banks across Arkansas, Colorado, Maine, Missouri, Oklahoma, and Texarkana, Texas.

## Keeping our Communities Warm

At Summit, our commitment to the communities we serve extends beyond providing reliable energy solutions. We understand that some customers may face challenges when paying their home heating bills, especially during challenging times. Summit takes pride in offering corporate giving programs to assist those in need. Through these initiatives, we strive to lend a helping hand to our valued customers, ensuring they have access to essential home heating services and maintaining their comfort and well-being throughout the year. Our dedication to supporting our service areas drives us to foster warmth and security in the homes of those who rely on us because, at Summit, we firmly believe that we are only as strong as the communities we serve.

In 2022, Summit donated approximately \$20,000 to local charities for utility payment assistance services.



2022

1 in 6 people received food assistance from the charitable sector.\*



Summit donated over \$55,500 to local foodbanks.

\$1 = approximately 10 average sized meals+.



Measured this way, Summit's monetary donations equated to over 555,000 meals.

\*Information and research provided by [Feeding America](#).

\*Information provided from [Feeding America](#), of which Arkansas Foodbank is a member.

## NEW HEATING ASSISTANCE PROGRAMS AT SUMMIT

### Maine

In March of 2022, our subsidiary, Summit Natural Gas of Maine (SNGME), achieved a significant milestone by securing approval for a low-income program to support residential heating customers. This thoughtful initiative offers enrollees a substantial 28% reduction in facility and distribution charges on their monthly bills. By automatically enrolling eligible customers receiving low-income home energy assistance and extending eligibility to those limited by funding constraints, we can increase the reach of this positive impact on our community. Through this program, we strive to create a warmer and more secure environment, providing essential support to those in need during challenging times.

### Arkansas, Oklahoma, Texas

In November of 2022, Summit's new subsidiaries, Summit Utilities Arkansas and Summit Utilities Oklahoma (SUA and SUO), launched the Summit Heating Assistance Fund for customers in Arkansas, Oklahoma, and the Texarkana, Texas area to provide financial assistance to customers who are struggling to pay their heating bills. Contributions for the fund come from SUA and SUO and customers who generously opt-in to donate to the fund on their monthly bill. SUA and SUO match all contributions dollar for dollar. The fund is administered through the Heart of Arkansas United Way and partner organizations for Arkansas, Oklahoma, and Texarkana, Texas area customers. All donations are tax-deductible to the extent allowed by an individual's or corporation's circumstances.

The program provides customers with up to \$200 to pay past due natural gas bills during the heating season, November – April. So far, this program funding has supported \$100,000 of financial assistance to hundreds of community members.

## Volunteerism

At Summit, the heart of our community efforts lies in the genuine kindness of our team. As a team, we value the importance of giving back, and each year, our team members are granted 20 hours of paid time off for volunteer activities (VTO). Many of our dedicated team members eagerly anticipate this opportunity and wholeheartedly embrace the chance to utilize the full 20 hours that Summit generously offers. Even in the face of an unprecedentedly busy year, our team's unwavering commitment to their communities shines through as they continue to find ways to volunteer and make a positive impact.

### ARKANSAS ▶



### COLORADO ▼



### MAINE ▶



### MISSOURI ▲

### OKLAHOMA ▶





## CITIZEN AWARD WINNERS FOR OUTSTANDING VOLUNTEERISM IN 2022

Some of Summit's team members go above and beyond, dedicating countless personal hours to serve and uplift their neighborhoods, reinforcing our shared dedication to giving back. Recognizing their extraordinary commitment, the Summit Diversity & Inclusion Committee awarded two exceptional colleagues with the Citizen Award. Our community is stronger because of their outstanding dedication, and we take pride in the positive impact they've made through their selfless acts of kindness.

In recognition of their outstanding citizenship, Wade Brown, Service Technician II, and Deb Prinster, Executive Paralegal, were honored as the recipients of the Citizen Award for their exceptional volunteer efforts in 2022.



◀ WADE BROWN



DEB PRINSTER ▶

Over the past year, Summit has made remarkable progress, surpassing our VTO goal by more than doubling our achievements. Many of our team members, including Wade and Deb, have gone above and beyond, generously contributing over 20 hours of VTO, a testament to their embodiment of our core value of kindness and their profound positive impact on their communities.

As winners of the Citizen Award, both Wade and Deb were granted the opportunity to select a charity for Summit to donate \$250 on their behalf.

Wade Brown supported "Sam's Legacy Hunting Adventures," a nonprofit hunting group he established in memory of his late son, Sam, who tragically passed away in 2018. This organization's mission revolves around serving and ministering to profoundly disabled individuals, allowing them to experience the joy of hunting and nature.

Wade's personal experiences and interactions deeply inspired the establishment of Sam's Legacy Hunting Adventures with different hunting groups. With the unwavering support of his best friend and a former hunting guide of Sam's, the

group was officially founded in the spring of 2022. Through the use of adaptive equipment and unwavering dedication, they have successfully enabled individuals with disabilities and injuries to enjoy hunting experiences that were previously inaccessible to them.

As for Deb Prinster, her chosen charity was the ASPCA, a national leader in animal rescue and protection. Her passion for supporting this cause is evident through her ongoing volunteer efforts for various organizations. Expressing her gratitude for the recognition received, Deb was delighted to contribute to the ASPCA's essential work in animal welfare.

At Summit, we take immense pride in our team members' dedication to giving back and positively impacting their communities. Wade and Deb's selfless acts exemplify the spirit of volunteerism that we value and encourage among all our employees. We are inspired by their compassion and commitment to making a difference in the lives of others.

## Stakeholder Engagement

At Summit, we pride ourselves on being a dedicated partner and caring neighbor to our valued customers, communities, and stakeholders. As a regulated public utility, Summit actively fosters strong connections with stakeholders in Arkansas, Colorado, Maine, Missouri, Oklahoma, and the Texarkana, Texas area. Our comprehensive stakeholder relations plan centers on cooperative engagement with regulators, lawmakers, local officials, first responders, and educational institutions. These relationships play a crucial role in our efforts to educate stakeholders about natural gas safety, provide meaningful input on energy policy, and bolster our resilience against any challenges, transitions, or emergencies, be they economic, operational, or political.

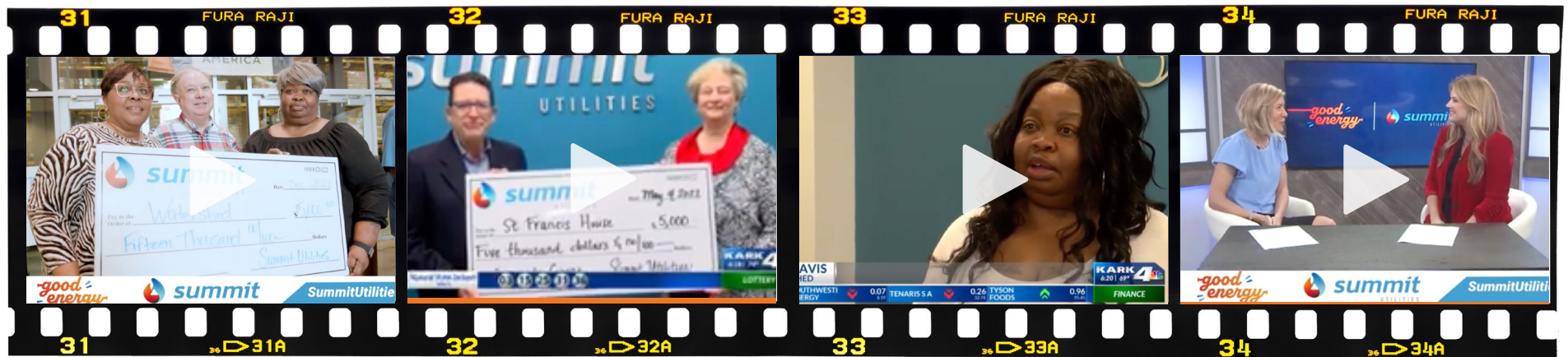
To truly understand and address the unique needs of our communities, we firmly believe in staying active and engaged. Year after year, we proudly collaborate with dozens of local, community-based organizations, amplifying our collective impact and making a positive difference in the lives of those we serve. Through these meaningful partnerships, we continue to create a more sustainable and vibrant future for all. Our commitment to being a good friend and neighbor remains steadfast, and we are grateful for the trust and support of each community we are privileged to serve.

## Summit in the Media

At Summit, we understand the significance of positive media relations for our company. They play a vital role in shaping our stakeholder relationships and overall reputation. By establishing and nurturing strong connections with the media, we can swiftly and effectively communicate essential information to our customers and neighbors. This includes informative clips about energy pricing and energy-saving tips, as well as our ESG initiatives, sustainability achievements, and responsible practices.

Engaging with the media allows us to demonstrate our commitment to our communities, showcasing our environmental stewardship, social responsibility, and strong governance in the energy industry. Furthermore, media engagement enables us to inform the public about crucial health and safety information while amplifying our positive impact on the environment and society. Through these efforts, we reinforce our position as a responsible community member in the eyes of our stakeholders and the public.

Here are some of our favorite clips from 2022!



## Memberships & Associations

ACP-Association of Continuity Professionals  
American Biogas Council  
American Gas Association  
Appalachian Gas Measurement Short Course  
Arkansas Advanced Energy Association  
Arkansas Gas Association  
Arkansas GIS Users Group  
Arkansas State Heating, Venting, Air Conditioning, and Refrigeration Association  
Augusta Rotary  
Avaya Alumni Network  
Avaya Professionals  
Central Maine Apartment Owners Association  
Central Maine Growth Council  
COGA  
Colorado One Call  
Colorado Pipeline Association  
Common Ground Alliance  
Crawford County Board of Realtors  
DNG-ISAC  
E2Tech  
EAM CAB -- Oracle Enterprise Asset Management Customer Advisory Board  
EC-Council  
Energy & Utilities Network  
Energy Solutions Center  
Financial Research Institute  
Fort Smith Board of Realtors  
Fort Smith Regional Alliance  
Fort Smith Regional Council  
Fort Smith School District Partners In Education  
Greater Fort Smith Association of Homebuilders  
Infraguard  
ISC2  
Kennebec Valley Board of Realtors  
Leadership Fort Smith

Maine Association of Plumbing, Heating, and Cooling Contractors  
Missouri Association of Natural Gas Operators  
Missouri Energy Cybersecurity Coalition  
Missouri Energy Development Association  
Missouri One Call  
MUST  
National Association of Homebuilders  
National Energy Foundation  
Natural Gas Vehicles of America  
NextGenGas Coalition  
Northeast Gas Association  
Oklahoma Gas Association  
One Future  
Oracle Application Users Experts  
Our Nations Energy Future Coalition  
PAPA  
Pine Tree Society  
Pipeline Association for Public Awareness  
Pipeline Association of Missouri  
Poteau Chapter Ducks Unlimited  
Poteau Kiwanis Club  
Renewable Natural Gas Coalition  
River Valley IT Professionals  
Saas Group  
Scrum Alliance  
Southern Gas Association  
The Poultry Federation  
United Way  
US-CERT  
Van Buren Rotary Club  
VMUG  
Western Arkansas Human Resources Association  
Women's Energy Network

## Chambers of Commerce

Alma Area Chamber of Commerce  
Arkansas State Chamber of Commerce  
Ava Chamber of Commerce  
Branson Chamber of Commerce  
Branson Lakes Area Chamber of Commerce  
Camdenton Area Chamber of Commerce  
Cumberland Falmouth Community Chamber of Commerce  
Fort Smith Chamber of Commerce  
Gallatin Chamber of Commerce  
Greater West Plains Chamber of Commerce  
Hollister Chamber of Commerce  
Kennebec Valley Chamber of Commerce  
Lake Area Chamber of Commerce  
Lake of the Ozarks Chamber of Commerce  
Lake West Chamber of Commerce  
Lebanon Chamber of Commerce  
Maine State Chamber of Commerce  
Mid-Maine Chamber of Commerce  
Missouri Chamber of Commerce  
Mountain Grove Chamber of Commerce  
Muldrow Chamber of Commerce  
Oklahoma State Chamber of Commerce  
Portland Regional Chamber  
Poteau Chamber of Commerce  
Sallisaw Chamber of Commerce  
Van Buren Chamber of Commerce  
Warsaw Chamber of Commerce  
Yarmouth Chamber of Commerce



## Community Economic Impact

At Summit, we firmly believe that corporate sustainability extends beyond environmental efforts and philanthropy; it encompasses our responsibility to be a reliable partner in the economic prosperity of the communities we operate in. Through our continued dedication to community engagement, charitable giving, and fostering economic growth, we aim to leave a lasting positive impact on the regions we proudly call home.

### 2022 Economic Impact Summary<sup>+</sup>

**\$189,700,000**  
**SUPPLIER PAYMENTS**

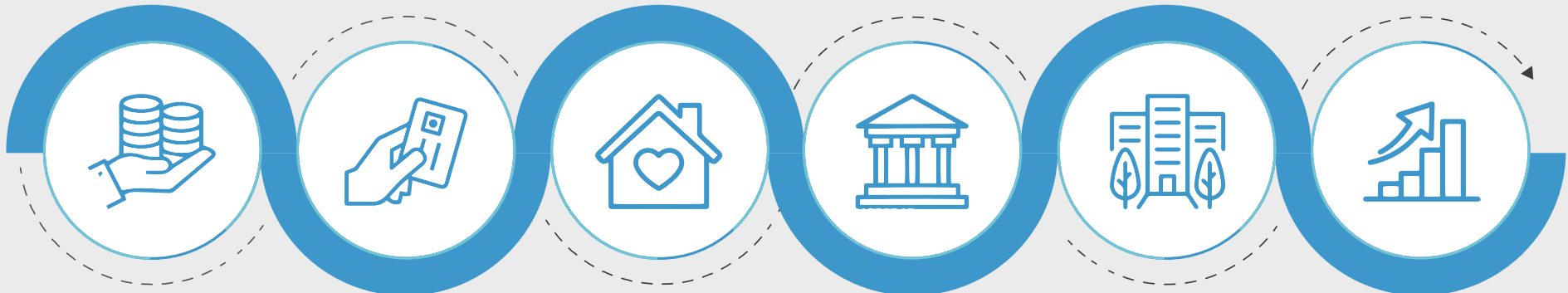
As we source materials and services from nearby suppliers, we actively foster a network of partnerships, supporting the growth of local industries and promoting economic resilience.

**\$53,700,000**  
**SALES & USE TAX\*\***

The taxes we pay, including income, property, and sales taxes, play a pivotal role in funding essential public services, such as education, infrastructure development, and healthcare.

**\$245,000,000**  
**CAPITAL INVESTMENT**

Capital investments improve the safety, reliability and resiliency of our extensive natural gas infrastructure systems, while also creating local, well-paying careers.



**\$138,000,000**  
**EMPLOYEE COMPENSATION**  
(Wages & Benefits)\*

Our commitment to providing high-quality goods and services contributes to the growth and sustainability of local businesses.

**\$17,700,000**  
**PROPERTY TAXES**

We prioritize hiring from the local talent pool whenever possible, promoting workforce diversity and enhancing the overall economic well-being of the region.

**\$21,000,000**  
**CITY FRANCHISE FEES\*\*\***

Paying franchise fees directly improves public spaces, parks, and recreational facilities, fostering a stronger sense of community and social cohesion.

<sup>+</sup> Larger than usual changes in year-over-year figures were caused by Summit's acquisition of new utility assets in Arkansas, Oklahoma, and Texarkana, Texas.

\* Benefits include employer contributions for health and welfare benefits as well as 401(k) and retirement contributions.

\*\* Depending on state and local laws, we are required to collect sales tax from customers on taxable sales of goods and services. We also pay taxes on certain purchases made by Summit that the vendor or service provider has not previously taxed.

\*\*\*Payments made to local governments for use of public rights-of-way.



**FUELING POTENTIAL:**  
Putting People First



At Summit, we firmly believe our people are our most valuable asset. They are the heart and soul of our organization, driving our success, innovation, and growth. We recognize that our team's dedication, expertise, and diverse perspectives are vital in shaping our sustainable initiatives and environmental stewardship. Their passion and commitment empower us to deliver energy to homes and businesses across the country, positively impacting the communities we serve.

We prioritize fostering a supportive, inclusive, and empowering work environment that nurtures best practices and inspires everyone to contribute to a more sustainable future. By investing in the well-being of our team and providing growth opportunities, we cultivate a workforce that is motivated and equipped to drive meaningful outcomes. With our people leading the way, we are united in our mission to create a more sustainable and resilient future for all.

## ESG PERFORMANCE

### **SOCIAL GOALS ACHIEVED IN 2022:**

- Developed a team member Ambassador Training program to roll out in 2023.
- Achieved diversity, equity, and inclusion (DEI) targets in accordance with Summit's DEI plan and established new DEI goals and targets.
- Developed a customer survey to solicit feedback regarding energy conservation efforts.

### **KEY 2023 SOCIAL GOALS:**

- Achieve diversity, equity, and inclusion targets in accordance with SU's DEI plan.
- Launch Summit's first Employee Resource Group.

## 2022 Awards & Accomplishments



### **BEST PLACES TO WORK IN MAINE**

In 2022, Summit was named one of the Best Places to Work in Maine for the 4th year!

### **BEST PLACES TO WORK IN OKLAHOMA**

In 2022, Summit was named one of the Best Places to Work in Oklahoma for the first time!

Both states won recognition in the large employer classification of 250 or more United States employees. Companies across each state entered the two-part survey process to determine the Best Places to Work. The first part evaluated each nominated company's workplace policies, practices, philosophy, systems, and demographics. The second part consisted of a team member survey to measure the employee experience. The combined scores determined the top companies and the final rankings.

Best Companies Group manages the overall registration and survey process, analyzes the data, and determines the final rankings.



## Diversity and Inclusion Committee

The Diversity and Inclusion Committee (D&I Committee) at Summit is a dynamic group dedicated to creating a welcoming and inclusive workplace for all. With diverse backgrounds and a shared passion for celebrating differences, they are crucial in driving our commitment to fostering a friendly and equitable environment. From promoting diversity in hiring to enhancing cultural awareness through team member training, their essential work focuses on embracing individual uniqueness and empowering every team member. Through their efforts, we strengthen the fabric of our organization and foster a sense of belonging and camaraderie among our team. The warm and welcoming atmosphere they cultivate allows us to thrive together, driving innovation and sustainable growth while making our company an extraordinary place.

### THE D&I COMMITTEE'S 2022 ACCOMPLISHMENTS INCLUDE:

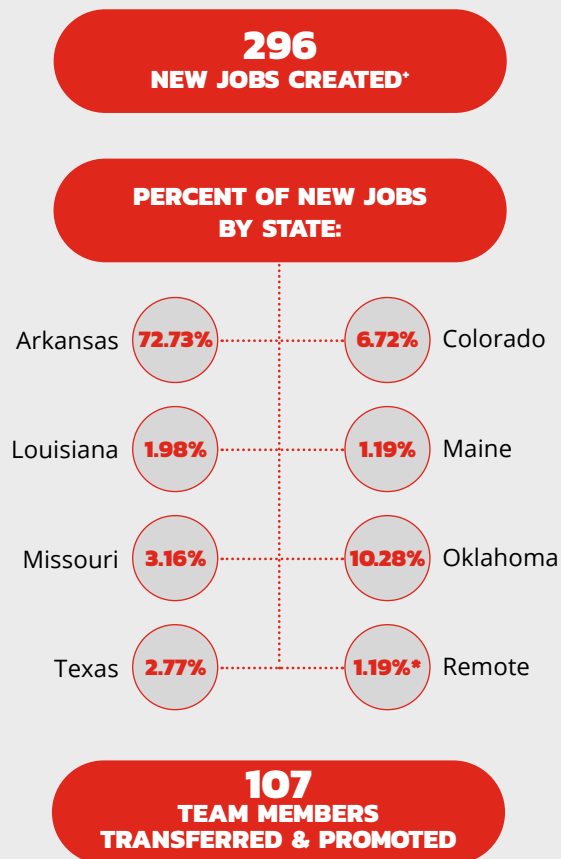
- Renamed and rebranded the D&I Committee to better match our growing workforce.
- Held a membership drive to expand the D&I Committee and include members from all operating areas.
- Held informative lunch and learns to educate team members about the D&I Committee.
- Finalized a new D&I Committee Charter.
- Further increased communications celebrating cultural diversity, including new content for National Native American Heritage Month and National Hispanic American Heritage Month.
- Increased awareness of the D&I Committee by enhancing visibility on Summit's intranet.
- Created additional resources for team members to explore DEI topics.



## Working at Summit

### GROWTH

In 2022, Summit witnessed substantial growth as we enthusiastically welcomed 567 new team members in January. To ensure seamless integration and make their first days and weeks of work more manageable, we initiated a comprehensive approach transcending departments and functional areas. Each new member experienced an immersive onboarding journey starting on day one, comprising essential training and face-to-face interactions. Our commitment to their successful integration was further underscored by our leaders' engagement through enlightening road shows. Additionally, we established a new employee hub as a dedicated resource, complemented by ongoing communication to facilitate a smooth transition. This growth-oriented approach reflects our collective commitment to unity and shared success, amplifying the impact of each individual within the Summit family.



+The new jobs created in 2022 represent additional roles within the company and were distinct from the 567 team members who joined Summit as a result of the acquisition.

\*This number represents other states not listed above. In total, 40.71% new jobs in 2022 were remote.

## Career Development

At Summit, we're not just about jobs – we're about careers that evolve and grow with our dedicated team members. We believe in fostering an environment where individuals' unique talents and passions can flourish. From the moment someone joins us, they embark on a journey of lifelong learning and professional development. Our commitment to encouraging employees to explore work and projects that intrigue them, and our internal mobility opportunities ensures that each career path is tailored to individual aspirations. We're proud to be a place where your role can adapt as you do and where the next step might just be a new internal opportunity that aligns perfectly with your ambitions. We're not just creating jobs; we're cultivating fulfilling and dynamic careers from within our own talented pool of individuals.

### HIGH POTENTIAL PROGRAM

In 2022, Summit launched an innovative initiative named the High Potential Program (HiPo), designed to cultivate the growth of promising individuals within the company. With a solid commitment to diversity and inclusion, the program aims to achieve 40% minority representation. HiPo participants are those who demonstrate exceptional potential for future advancement. This unique program offers a range of benefits, including group development sessions, personalized career counseling, and exclusive access to special events, all aimed at nurturing their professional journey within the organization.

### EMERGING FEMALE LEADERS

Summit further solidified its commitment to professional growth by unveiling the second cohort of its Emerging Female Leaders (EFL) program. This comprehensive two-year initiative offers a transformative experience through personalized mentorship, tailored development plans, conference participation, and a range of distinctive developmental prospects. With a focus on the development of female leadership talent, the EFL program aligns seamlessly with Summit's dedication to fostering a diverse and inclusive work environment.



## Engagement and Feedback

Continuing our commitment to open communication, in 2022, Summit continued to gather insights from our valued team members. Through a dynamic employee engagement survey tool and our long-standing commitment to “speak up” culture, we aim to stay attuned to our team’s sentiments. Each quarter, our team receives an anonymous survey, offering them a candid platform to share their thoughts on pivotal matters within the company. This initiative allows us to monitor trends and empowers our team to voice their perspectives on safety, workload, job satisfaction, DEI initiatives, and any other topic that matters to them.



### ENGAGEMENT PERFORMANCE:

Meaningful progress comes from the ability to measure impact. In 2022, the Summit team scored an 84% engagement rate, 9% over our 75% benchmark.

In 2022, Summit implemented a comprehensive Benefits Survey. This initiative was driven by our dedication to continuously improve and tailor our benefits offerings to meet the evolving needs of our workforce. As part of this effort, we sought feedback from our team members to better understand their perspectives on the changes we made to our Benefits Plans. With these insights, we ensured that our benefits aligned with the diverse needs of our team.

## Compensation and Benefits

At Summit, we support our team members at every step of their journey. That’s why we offer competitive pay and a comprehensive benefits package that provides flexibility, choice, and crucial support when they need it most. We recognize the significance of home and family in our employees’ lives, and our benefits are thoughtfully designed to extend that support beyond the workplace. At Summit, we prioritize the well-being of our team, ensuring they have the resources and assistance they need to thrive both professionally and personally.

### HERE’S A GLIMPSE OF WHAT WE’REPROUD TO PROVIDE\*:

- Competitive pay, including pay-for-performance incentives
- Robust medical, dental, and vision plans
- Pet insurance
- Teledoc healthcare
- Legal insurance
- +ID Theft Protection
- +Flexible spending accounts
- Employer contributions to Health Savings Accounts
- Company-paid life and disability coverage
- 401k retirement savings plan with a generous employer match and immediate vesting
- Flexible paid time off (PTO), as well as paid holidays and floating holidays
- Paid Volunteer time off for all employees
- Parental leave to all parents for the birth or adoption of a child
- Wellness program that encourages healthy living
- Education reimbursement to support growth and skill development
- Employee Assistance Program
- Flexible work arrangements including remote work

*\*A Collective Bargaining Agreement governs benefits for some positions in Arkansas and Oklahoma and may differ from the benefits we provide to our other employees.*

*+New benefits offered in 2022.*



Every year at Summit, we take pride in enhancing the well-being of our team members by introducing new and exciting benefits and programs. It's a commitment that reflects our dedication to their growth, happiness, and work-life balance. By staying in tune with the pulse of our team members' needs and aspirations, we inject innovation into our offerings, ensuring they receive various resources that empower them both personally and professionally.

## **New offerings for team members in 2022**

### **FINANCIAL EDUCATION**

In 2022, Summit took another step in our dedication to employee well-being by introducing an engaging new offering. We partnered with Empower Retirement to present a series of educational webinars that covered vital financial topics. These webinars, including Savings Education, Investing Basics, and Retirement Income, were designed to empower our team members with essential knowledge for securing their financial futures. We believe in supporting our team in their current roles and long-term aspirations, and these webinars exemplify our commitment to their holistic growth and success.

### **THE WORK NUMBER®**

To help team members apply for credit, finance a purchase, or apply for government services, Summit partnered with The Work Number® service for a simple, secure, and private way to get employment or income information to the companies that need it. It's available 24/7, so team members can receive important financial decisions when needed most.

### **NEW POLICIES**

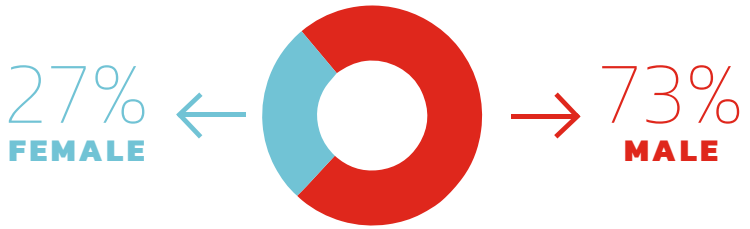
Recognizing the evolving needs of our team members, Summit took proactive steps in 2022 to enhance our existing benefits by introducing new policies. These policies encompassed vital aspects such as our Adoption Assistance policy, Bereavement Leave policy, Family Medical Leave Policy, and Leaves of Absence and Time Away from Work Policy. We aimed to provide comprehensive support during significant life events by bolstering these critical areas.



# 2022 Workforce Demographics

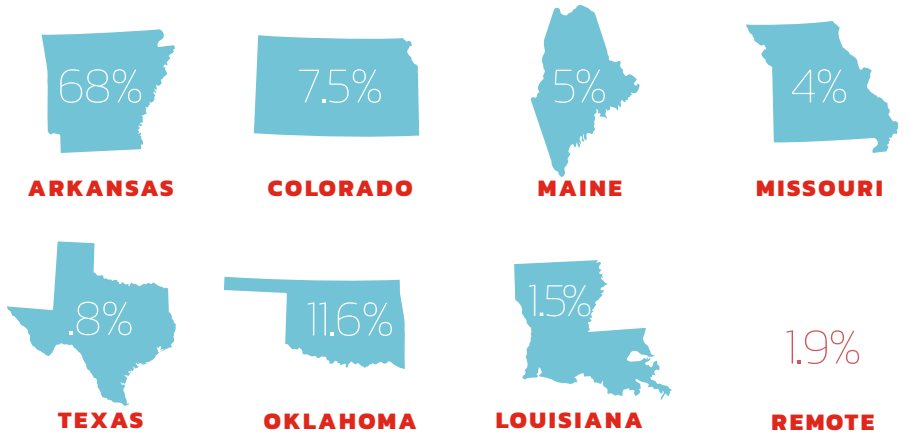
## TOTAL EMPLOYEES

1,321



## 0 PART TIME EMPLOYEE

## PERCENT OF TOTAL EMPLOYEES BY STATE:



## EXECUTIVE LEADERSHIP POSITIONS HELD BY WOMEN



## ETHNIC DIVERSITY\*



## VETERANS\*



## REPRESENTED BY UNIONS



## AVERAGE TENURE



## VOLUNTARY TURNOVER RATE



## RETIREMENT RATE



\*Based on employee self-reporting.

# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Business Type(s): LDC  
 State(s) of Operation: Arkansas, Colorado, Maine, Missouri, Oklahoma, Texas  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Summit Utilities, Inc.	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	633,195
Plastic (miles)	13,697
Cathodically Protected Steel - Bare & Coated (miles)	8,370
Unprotected Steel - Bare & Coated (miles)	50
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	217,990
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	8,719
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	1,454
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	94,111,287
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	89,405
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	3%



# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Arkansas Oklahoma Gas Corporation  
 Business Type(s): LDC  
 State(s) of Operation: Arkansas, Oklahoma  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Arkansas Oklahoma Gas Corporation	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	57,746
Plastic (miles)	1,513
Cathodically Protected Steel - Bare & Coated (miles)	650
Unprotected Steel - Bare & Coated (miles)	4.56
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	6
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	128,623
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	5,145
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	268
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	10,025,745
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	9,524
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	3%

# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Colorado Natural Gas  
 Business Type(s): LDC  
 State(s) of Operation: Colorado  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Colorado Natural Gas, Inc.	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	24,792
Plastic (miles)	1,223
Cathodically Protected Steel - Bare & Coated (miles)	106
Unprotected Steel - Bare & Coated (miles)	0
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	4,158
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	166
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	9
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	2,283,408
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	2,169
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	0%

# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Summit Natural Gas of Maine, Inc.  
 Business Type(s): LDC  
 State(s) of Operation: Maine  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Summit Natural Gas of Maine, Inc.	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	5,575
Plastic (miles)	247
Cathodically Protected Steel - Bare & Coated (miles)	.46
Unprotected Steel - Bare & Coated (miles)	0
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	1,523
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	61
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	3
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	3,703,153
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	3,518
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	0%



# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Summit Natural Gas of Missouri, Inc.  
 Business Type(s): LDC  
 State(s) of Operation: Missouri  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Summit Natural Gas of Missouri, Inc.	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	19,733
Plastic (miles)	1,076
Cathodically Protected Steel - Bare & Coated (miles)	201
Unprotected Steel - Bare & Coated (miles)	0
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	8,055
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	322
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	17
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	3,808,087
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	3,618
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	0%

# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Summit Utilities Arkansas, Inc.  
 Business Type(s): LDC  
 State(s) of Operation: Arkansas  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Summit Utilities Arkansas, Inc. - Arkansas	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	410,781
Plastic (miles)	8,363
Cathodically Protected Steel - Bare & Coated (miles)	5,498
Unprotected Steel - Bare & Coated (miles)	33
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	59,382
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	2,375
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	1124
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	60,650,633
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	57,618
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	0%

# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Summit Utilities Arkansas, Inc.  
 Business Type(s): LDC  
 State(s) of Operation: Texas  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Summit Utilities Arkansas, Inc. - Texas	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	14,647
Plastic (miles)	246
Cathodically Protected Steel - Bare & Coated (miles)	165
Unprotected Steel - Bare & Coated (miles)	0.1
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	1,644
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	66
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	3
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	1,231,899
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	1,170
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	0%



# Appendix A: 2022 Quantitative Emissions Data

Parent Company: Summit Utilities, Inc.  
 Operating Company: Summit Utilities Oklahoma, Inc.  
 Business Type(s): LDC  
 State(s) of Operation: Oklahoma  
 Regulatory Environment: Regulated  
 Report Date: December 21, 2022



Summit Utilities Oklahoma, Inc.	
<b>METHANE EMISSIONS AND MITIGATION FROM DISTRIBUTION MAINS-2022</b>	
Number of Gas Distribution Customers	99,921
Plastic (miles)	1,029
Cathodically Protected Steel - Bare & Coated (miles)	1,750
Unprotected Steel - Bare & Coated (miles)	12
Cast Iron / Wrought Iron - without upgrades (miles)	0
Unprotected Steel (Bare & Coated) (# years to complete)	0
Cast Iron / Wrought Iron (# years to complete)	0
<b>EMISSIONS</b>	
CO2e Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	14,605
CH4 Fugitive Methane Emissions from Gas Distribution Operations (metric tons)	584
CH4 Fugitive Methane Emissions from Gas Distribution Operations (MMSCF/year)	30
Annual Natural Gas Throughput from Gas Distribution Operations in thousands of standard cubic feet (Mscf/year)	12,408,362
Annual Methane Gas Throughput from Gas Distribution Operations in millions of standard cubic feet (MMscf/year)	11,788
Fugitive Methane Emissions Rate (Percent MMscf of Methane Emissions per MMscf of Methane Throughput)	0%

# Appendix B: GRI Index

<b>Statement of use</b>	Summit Utilities, Inc. has reported the information cited in this GRI content index for the period January 1, 2022 to December 31, 2022 with reference to the GRI Standards.
<b>GRI 1 used</b>	GRI 1: Foundation 2021

<b>GRI STANDARD</b>	<b>DISCLOSURE</b>	<b>LOCATION</b>
<b>GRI 2: General Disclosures 2021</b>	2-1 Organizational details	Our Company, Page 4
	2-2 Entities included in the organization's sustainability reporting	Our Company, Page 4
	2-3 Reporting period, frequency and contact point	Our Report, Page 3
	2-4 Restatements of information	n/a
	2-5 External assurance	n/a
	2-6 Activities, value chain and other business relationships	n/a
	2-7 Employees	2022 Workforce Demographics, Page 44
	2-8 Workers who are not employees	n/a
	2-9 Governance structure and composition	Meet Summit's Board of Directors, Page 14
	2-10 Nomination and selection of the highest governance body	Meet Summit's Board of Directors, Page 14
	2-11 Chair of the highest governance body	Meet Summit's Board of Directors, Page 14
	2-12 Role of the highest governance body in overseeing the management of impacts	Meet Summit's Board of Directors, Page 14
	2-13 Delegation of responsibility for managing impacts	n/a
	2-14 Role of the highest governance body in sustainability reporting	n/a
	2-15 Conflicts of interest	Meet Summit's Board of Directors, Page 14
	2-16 Communication of critical concerns	Whistleblower Protection, Page 15
	2-17 Collective knowledge of the highest governance body	n/a
	2-18 Evaluation of the performance of the highest governance body	n/a
	2-19 Remuneration policies	n/a
	2-20 Process to determine remuneration	n/a
	2-21 Annual total compensation ratio	n/a
	2-22 Statement on sustainable development strategy	Letter from our CEO, Page 6
	2-23 Policy commitments	n/a
	2-24 Embedding policy commitments	n/a
	2-25 Processes to remediate negative impacts	n/a

# Appendix B: GRI Index

	2-26 Mechanisms for seeking advice and raising concerns	Meet Summit's Board of Directors, Page 14 and Whistleblower Protection, Page 15
	2-27 Compliance with laws and regulations	n/a
	2-28 Membership associations	Memberships & Associations, Page 36
	2-29 Approach to stakeholder engagement	Stakeholder Engagement, Page 34
	2-30 Collective bargaining agreements	2022 Workforce Demographics, Page 44
<b>GRI 3: Material Topics 2021</b>	3-1 Process to determine material topics	n/a
	3-2 List of material topics	
	3-3 Management of material topics	
<b>GRI 201: Economic Performance 2016</b>	201-1 Direct economic value generated and distributed	n/a
	201-2 Financial implications and other risks and opportunities due to climate change	
	201-3 Defined benefit plan obligations and other retirement plans	
	201-4 Financial assistance received from government	
<b>GRI 202: Market Presence 2016</b>	202-1 Ratios of standard entry level wage by gender compared to local minimum wage	n/a
	202-2 Proportion of senior management hired from the local community	
<b>GRI 203: Indirect Economic Impacts 2016</b>	203-1 Infrastructure investments and services supported	Community Economic Impact, Page 37
	203-2 Significant indirect economic impacts	Community Economic Impact, Page 37
<b>GRI 204: Procurement Practices 2016</b>	204-1 Proportion of spending on local suppliers	n/a
<b>GRI 205: Anti-corruption 2016</b>	205-1 Operations assessed for risks related to corruption	Anti-corruption, Page 15
	205-2 Communication and training about anti-corruption policies and procedures	
	205-3 Confirmed incidents of corruption and actions taken	
<b>GRI 206: Anti-competitive Behavior 2016</b>	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	Anti-trust and Monopoly Guidelines, Page 15
<b>GRI 207: Tax 2019</b>	207-1 Approach to tax	n/a
	207-2 Tax governance, control, and risk management	
	207-3 Stakeholder engagement and management of concerns related to tax	
	207-4 Country-by-country reporting	



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<b>GRI 301: Materials 2016</b>	301-1 Materials used by weight or volume	n/a
	301-2 Recycled input materials used	
	301-3 Reclaimed products and their packaging materials	
<b>GRI 302: Energy 2016</b>	302-1 Energy consumption within the organization	n/a
	302-2 Energy consumption outside of the organization	n/a
	302-3 Energy intensity	
	302-4 Reduction of energy consumption	
	302-5 Reductions in energy requirements of products and services	
<b>GRI 303: Water and Effluents 2018</b>	303-1 Interactions with water as a shared resource	n/a
	303-2 Management of water discharge-related impacts	
	303-3 Water withdrawal	
	303-4 Water discharge	
	303-5 Water consumption	
<b>GRI 304: Biodiversity 2016</b>	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	n/a
	304-2 Significant impacts of activities, products and services on biodiversity	
	304-3 Habitats protected or restored	n/a
	304-4 IUCN Red List species and national conservation list species with habitats in areas affected by operations	n/a
<b>GRI 305: Emissions 2016</b>	305-1 Direct (Scope 1) GHG emissions	Emissions Reduction Plan Update, Page 18
	305-2 Energy indirect (Scope 2) GHG emissions	n/a
	305-3 Other indirect (Scope 3) GHG emissions	n/a
	305-4 GHG emissions intensity	n/a
	305-5 Reduction of GHG emissions	n/a
	305-6 Emissions of ozone-depleting substances (ODS)	n/a
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	n/a
<b>GRI 306: Waste 2020</b>	306-1 Waste generation and significant waste-related impacts	n/a
	306-2 Management of significant waste-related impacts	
	306-3 Waste generated	
	306-4 Waste diverted from disposal	
	306-5 Waste directed to disposal	

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<b>GRI 306: Waste 2020</b>	306-1 Waste generation and significant waste-related impacts	n/a
	306-2 Management of significant waste-related impacts	
	306-3 Waste generated	
	306-4 Waste diverted from disposal	
	306-5 Waste directed to disposal	
<b>GRI 308: Supplier Environmental Assessment 2016</b>	308-1 New suppliers that were screened using environmental criteria	n/a
	308-2 Negative environmental impacts in the supply chain and actions taken	
<b>GRI 401: Employment 2016</b>	401-1 New employee hires and employee turnover	Working at Summit, Page 41
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	Compensation and Benefits, Page 42
	401-3 Parental leave	Compensation and Benefits, Page 42
<b>GRI 402: Labor/Management Relations 2016</b>	402-1 Minimum notice periods regarding operational changes	n/a
<b>GRI 403: Occupational Health and Safety 2018</b>	403-1 Occupational health and safety management system	Safety Culture, Page 25
	403-2 Hazard identification, risk assessment, and incident investigation	Safety Culture, Page 25
	403-3 Occupational health services	Safety Culture, Page 25
	403-4 Worker participation, consultation, and communication on occupational health and safety	Safety Training, Page 25
	403-5 Worker training on occupational health and safety	Safety Training, Page 25
	403-6 Promotion of worker health	Safety Training, Page 25
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Stakeholder Safety, Page 26
	403-8 Workers covered by an occupational health and safety management system	All workers are covered.
	403-9 Work-related injuries	Safety Performance, Page 23
	403-10 Work-related ill health	Safety Performance, Page 23
<b>GRI 404: Training and Education 2016</b>	404-1 Average hours of training per year per employee	Cybersecurity, Page 12 and Safety Training, Page 25
	404-2 Programs for upgrading employee skills and transition assistance programs	Working at Summit, Page 41
	404-3 Percentage of employees receiving regular performance and career development reviews	n/a

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<b>GRI 405: Diversity and Equal Opportunity 2016</b>	405-1 Diversity of governance bodies and employees	Meet Summit's Board of Directors, Page 14 and Workforce Demographics, Page 44
	405-2 Ratio of basic salary and remuneration of women to men	n/a
<b>GRI 406: Non-discrimination 2016</b>	406-1 Incidents of discrimination and corrective actions taken	n/a
<b>GRI 407: Freedom of Association and Collective Bargaining 2016</b>	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	n/a
<b>GRI 408: Child Labor 2016</b>	408-1 Operations and suppliers at significant risk for incidents of child labor	n/a
<b>GRI 409: Forced or Compulsory Labor 2016</b>	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	n/a
<b>GRI 410: Security Practices 2016</b>	410-1 Security personnel trained in human rights policies or procedures	n/a
<b>GRI 411: Rights of Indigenous Peoples 2016</b>	411-1 Incidents of violations involving rights of indigenous peoples	n/a
<b>GRI 413: Local Communities 2016</b>	413-1 Operations with local community engagement, impact assessments, and development programs	n/a
	413-2 Operations with significant actual and potential negative impacts on local communities	
<b>GRI 414: Supplier Social Assessment 2016</b>	414-1 New suppliers that were screened using social criteria	n/a
	414-2 Negative social impacts in the supply chain and actions taken	
<b>GRI 415: Public Policy 2016</b>	415-1 Political contributions	n/a
<b>GRI 416: Customer Health and Safety 2016</b>	416-1 Assessment of the health and safety impacts of product and service categories	n/a
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	
<b>GRI 417: Marketing and Labeling 2016</b>	417-1 Requirements for product and service information and labeling	n/a
	417-2 Incidents of non-compliance concerning product and service information and labeling	
	417-3 Incidents of non-compliance concerning marketing communications	
<b>GRI 418: Customer Privacy 2016</b>	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	Cybersecurity, Page 12



